

HOTEL NUSHEV PRIVACY PROTECTION POLICY

Our policy outlines the type of personal information we collect and receive, the circumstances in which we collect or receive personal information, the policies and procedures we have established outlining its use and storage, and for sharing certain types of personal information in certain limited circumstances, the procedures you should follow if you have any questions or requests in respect of your personal information or our policies and procedures and the person to whom such questions or requests should be directed, and the means by which to communicate with that person.

In this policy, personal information means information about you that is personally identifiable like your name, address, e-mail address or phone number, and that is not otherwise publicly available and is not part of your work identification.

HOW YOU MAY PROVIDE US YOUR PERSONAL INFORMATION

- 1.By making a reservation
- 2.By checking in our place
- 3.By visiting our website.

Below we will outline the type of information normally collected in each of these circumstances, the reasons for doing so, how we will use it and store it.

MAKING A RESERVATION

When making a reservation or using www.hotelnushev.com or through e-mail or phone it is necessary to have information in order to identify you, contact you and to process your purchase and requests. This information usually includes your name, address, phone number, e-mail address and language preference. It may also include, if you choose to share that information with us, your preferences regarding the delivery of your service such as type of room, type of bed, and the like. We also offer special discounts from time to time that may have qualifying criteria. Sometimes we offer special offers to, for example, seniors or for children. To assess your eligibility and process your reservation correctly, we need to record your date of birth at the time of booking. You may be required to provide personal identification with your date of birth in order to verify this upon check-in.

From time to time, we offer packages or other services that involve third parties. If you are partaking of such a package or service, your personal information will be shared with that third party to the extent necessary to provide that service and process the purchase or request.

BY VISITING OUR WEBSITE

We use "cookies" on our websites. Cookies are pieces of information that an Internet site transfers to your hard drive for record-keeping purposes. The use of cookies is an industry standard -- you'll find them almost everywhere on the Internet. Fairmont uses cookies to recognize visitors when they return to our sites. Once we know it's you, we can customize your online visit.

We may also evaluate our content and services and tailor our websites, for visitors, based on other information we collect, such as IP addresses, which are numbers assigned to your computer whenever you use the Internet, pixel tags (or clear gifs), and the type of Internet browser or operating system you are using. This information is collected in the aggregate, but we may tie it to your personal information through cookie use as described above..

WHY WE COLLECT PERSONAL INFORMATION

1. To establish and maintain a responsible commercial relationship with you and to provide ongoing service.

2. To understand your needs and preferences. We maintain a record of the products and services you receive from us and we may ask for additional information so that we can serve you better. For example, we may record your preference for type of room.

3. To develop, enhance, market or provide products and services. For example, we look at our guests' use of our services so that we can better understand how to improve our services.

4. To manage and develop our business and operations. For example we analyze guest patterns of usage of our hotels and services to help us manage them efficiently and plan for future growth.

5. To meet legal and regulatory requirements.

WHEN DO WE DISCLOSE PERSONAL INFORMATION

We disclose personal information only in these limited circumstances:

1. We may disclose a guest's personal information to a person who, in the reasonable judgment of Hotel Nushev, is seeking the information as an agent of the guest - for example, a travel agent who is booking a reservation on behalf of the guest.

2. Personal information will be shared with Hotel Nushev for which your reservation has been made so that they may provide the services you have reserved.

3. Personal information will be shared with a third party involved in supplying the guest with the services they have purchased to the extent necessary to effect the supply and the processing of the transaction.

4. Personal information may be shared with a third party retained by hotel Nushev to perform functions on its behalf such as reservations handling, data processing or storage, guest surveys or research.

Any such disclosure of a guest's personal information by hotel Nushev to a third party will be made only on a confidential basis conditioned upon the information being used only for the purpose for which it has been disclosed.

PRINCIPLES

1. Hotel Nushev will not collect, use or disclose your personal information for any other purpose than those identified above, except with your consent.
2. Hotel Nushev will protect your personal information with appropriate security safeguards.
3. Hotel Nushev will take appropriate steps to protect the confidentiality of your personal information when dealing with third parties.

You are always free to refuse to provide personal information to us.

If you have questions or concerns about our privacy practices or wish to make a request in respect of your personal information please contact us at hotelnushev@gmail.com.